The recent concerns around the COVID-19 (Coronavirus) have reminded us that our community is stronger when we work together and the Greater Cleveland Food Bank needs your support in these uncertain times.

We continue to work with our network of more than 1,000 partner programs and agencies to ensure that food reaches members of the community needing assistance.

Our team has been working diligently on a multi-faceted response plan as the situation continues to escalate. Given the Governor’s press conference, we are currently working with our partner programs to ensure children have the food they need over the next several weeks.

We are exploring alternative distribution models, and preparing for an increased need of our services across Northeast Ohio.

Many of the hard-working families that we serve live paycheck to paycheck. They are living one accident or illness out of poverty. Many do not have paid time off, which will be an added struggle in the coming weeks.

Our mission continues to guide our work – **ensuring that everyone in our communities has the nutritious food they need every day.** We are steadfast in our commitment to helping children, families and seniors struggling with hunger…**but we need your help.**

**VOLUNTEER:** Now, more than ever, we need volunteers. We are committed to the well-being of our volunteers, staff and clients. More details on how we plan to keep everybody safe are below. If you are healthy and willing to volunteer, please [visit our volunteer page](#) or call 216-738-2053.

**DONATE:** When people turn to us for help, we turn to you. $1 can help provide 4 nutritious meals. [Donate online now](#), or call 216-535-2051 to make your gift over the phone.

**TAKE CARE:** The safety and well-being of our clients, partners, volunteers and staff is our top priority. Please continue to follow the guidance of public health officials.

- Wash hands often with soap and water for at least 20 seconds; dry hands with a clean towel or air dry hands.
- Use alcohol-based hand sanitizer when soap and water are unavailable.
- Cover your mouth with a tissue or sleeve when sneezing or coughing.
- Avoid touching your eyes, nose, or mouth with unwashed hands.
- Stay home when you are sick.
Avoid contact with people who are sick.
Also, clean high-touch areas – counters, tables, doorknobs, light switches, bathroom fixtures, toilets, phones, keyboards, tablets, nightstands – every day using household cleaning spray or wipes according to label directions.

We are in ongoing communications with our partners, staff and volunteers to maintain safe practices that will ensure nutritious food continues to be distributed throughout our six-county service area.

Based on the guidance received, and out of an abundance of caution, we’re taking the following actions:

- We are following recommendations of cleaning high-touch surfaces (doorknobs, counters, bathrooms, phones, keyboards, etc).
- We are implementing additional safety practices including extra cleaning and extra hand sanitizing stations.
- Gloves will be available to staff and volunteers.
- We encourage all Food Bank employees, volunteers, and other visitors who are experiencing any symptoms of illness stay home.
- We are reminding all that enter our facility to wash their hands regularly and practice good hygiene practices.

**If you or someone you know is in need of food, please call our Help Center at 216-738-2067.**

Thank you for your continued support, compassion for people struggling in our community, and heartwarming response! The generosity and resilience of our community is a gift.

Sincerely,

Kristin Warzocha
President and CEO
Greater Cleveland Food Bank